For use by Secretary of State only See instructions on NOTICE PUBLICATION/RE reverse) ENDORSED FILED REGULATORY ACTION NUMBER 2013 - 0 8 1 6 - 0 2 5 OALFILE NOTICE FILE NUMBER EMERGENCY NUMBER N THE OFFICE OF Z-2012-0804-01 For use by Office of Administrative Law (OAL) only 2013 SEP 30 PM 3: 29 RECEIVED FOR FILING PUBLICATION DATE 2013 AUG 16 PM 4: 32 AUG 1 7 12 AUG 0 8 "12 ADMINISTRATIVE LAW Office of Administrative Law REGULATIONS AGENCY FILE NUMBER (If any) AGENCY WITH RULEMAKING AUTHORITY Court Reporters Board of California A. PUBLICATION OF NOTICE (Complete for publication in Notice Register) FIRST SECTION AFFECTED 2. REQUESTED PUBLICATION DATE 1. SUBJECT OF NOTICE TITLE(S) Professional Standards of Practice 2475 August 17, 2012 16 FAX NUMBER (Optional) TELEPHONE NUMBER 3. NOTICE TYPE Notice re Proposed 4. AGENCY CONTACT PERSON (916) 263-3664 Paula Bruning (916) 263-3660 Other Regulatory Action ACTION ON PROPOSED NOTICE NOTICE REGISTER NUMBER OAL USE Approved as Approved as Disapproved/ ONLY Submitted Modified Withdrawn B. SUBMISSION OF REGULATIONS (Complete when submitting regulations) 1b. ALL PREVIOUS RELATED OAL REGULATORY ACTION NUMBER(S) 1a. SUBJECT OF REGULATION(S) Professional Standards of Practice 2. SPECIFY CALIFORNIA CODE OF REGULATIONS TITLE(S) AND SECTION(S) (Including title 26, if toxics related) ADOPT SECTION(S) AFFECTED (List all section number(s) AMEND individually. Attach 2475 additional sheet if needed.) REPEAL TITLE(S) 16 3. TYPE OF EILING Regular Rulemaking (Gov. Certificate of Compliance: The agency officer named Emergency Readopt (Gov. Changes Without Regulatory Code §11346) below certifies that this agency compiled with the Code, §11346.1(h)) Effect (Cal. Code Regs., title Resubmittal of disapproved or provisions of Gov. Code §§11346.2-11347.3 either 1, §100) withdrawn nonemergency before the emergency regulation was adopted or File & Print Print Only filing (Gov. Code §§11349.3, within the time period regulred by statute. Resubmittal of disapproved or withdrawn Other (Specify) Emergency (Gov. Code, emergency filing (Gov. Code, §11346.1) §11346,1(b)) 4. ALL BEGINNING AND ENDING DATES OF AVAILABILITY OF MODIFIED REGULATIONS AND/OR MATERIAL ADDED TO THE RULEMAKING FILE (Cal. Code Regs. title 1,544 and Gov. Code \$11347.1) $4/15/13 - 5/6/13; \ 5/21/13 - 6/5/13$ 5. EFFECTIVE DATE OF CHANGES (Gov. Code, §§ 11343.4, 11346.1(d); Cal. Code Regs., title 1, §100) § 100 Changes Without Effective 30th day after Effective on filing with per GC §11343.4(a) other (Specify) Regulatory Effect filing with Secretary of State Secretary of State 6. CHECK IF THESE REGULATIONS REQUIRE NOTICE TO, OR REVIEW, CONSULTATION, APPROVAL OR CONCURRENCE BY ANOTHER AGENCY OR ENTITY Fair Political Practices Commission State Fire Marshal Department of Finance (Form STD, 399) (SAM \$6660) Denise D. Brown, Director, Dept. of Consumer Affairs Other (Specify) TELEPHONE NUMBER FAX NUMBER (Optional) E-MAIL ADDRESS (Optional) 7. CONTACT PERSON Yvonne.Fenner@dca.ca.gov Yvonne Fenner (916) 263-3664 (916) 263-4081 For use by Office of Administrative Law (OAL) only I certify that the attached copy of the regulation(s) is a true and correct copy of the regulation(s) identified on this form, that the information specified on this form ENDORSED APPROVED is true and correct, and that I am the head of the agency taking this action, or a designee of the head of the agency, and am authorized to make this certification. SIGNATURE OF AGENCY HEAD OR DESIGNEE SFP 3 0 2013 Wome_ 6.7.13 Office of Administrative Law YVONNE FENNER, Executive Officer

(Regulatory Language)

- § 2475. Professional Standards of Practice.
- (a) Consistent with any action that may be taken by the Board pursuant to sections 8025 and 8025.1 of the Code, the Board may cite a business that renders professional services, namely shorthand reporting services, within the meaning of Corporations Code section 13401 or cite or discipline any certificate holder, including suspending, revoking, or denying the certification of a certified shorthand reporter, for violation of professional standards of practice.
- (b) Every person under the jurisdiction of the Board who holds a license or certificate, or temporary license or certificate, or business that renders professional services, namely shorthand reporting services, within the meaning of Corporations Code section 13401, shall comply with the following professional standards of practice:
- (1) Make truthful and accurate public statements when advertising professional qualifications and competence and/or services offered to the public.
- (2) Maintain confidentiality of information which is confidential as a result of rule, regulation, statute, court order, or deposition proceedings.
- (3) Perform professional services within the scope of one's competence, including promptly notifying the parties present or the presiding officer upon determining that one is not competent to continue an assignment. A licensee may continue to report proceedings after such notification upon stipulation on the record of all parties present or upon order of the presiding officer.
- (4) Comply with legal and/or agreed-to delivery dates and/or provide prompt notification of delays.
- (5) In addition to the requirements of section 2025.220(a)(5) of the Code of Civil Procedure, promptly notify, when reasonably able to do so, all known parties in attendance at a deposition or civil court proceeding and/or their attorneys of a request for preparation of all or any part of a transcript, including a rough draft, in electronic or paper form. No such notification is necessary when the request is from the court.
- (6) Act without bias toward, or prejudice against, any parties and/or their attorneys.
- (7) Not enter into, arrange, or participate in a relationship that compromises the impartiality of the certified shorthand reporter, including, but not limited to, a relationship in which compensation for reporting services is based upon the outcome of the proceeding.

(8) Other than the receipt of compensation for reporting services, neither directly or indirectly give nor receive any gift, incentive, reward, or anything of value to or from any person or entity associated with a proceeding being reported. Such persons or entities shall include, but are not limited to, attorneys, an attorney's family members, employees of attorneys or an employee's family members, law firms as single entities, clients, witnesses, insurers, underwriters, or any agents or representatives thereof. Exceptions to the foregoing restriction shall be as follows: (A) giving or receiving items that do not exceed \$100 (in the aggregate for any combination of items given and/or received) per calendar year to or from an attorney, an attorney's family members, an employee of an attorney or an employee's family members, a law firm as a single entity, a client, a witness, an insurer, an underwriter, or any agent or representative thereof; or (B) providing services without charge for which the certified shorthand reporter reasonably expects to be reimbursed from the Transcript Reimbursement Fund, sections 8030 et seg. of the Code, or otherwise for an "indigent person" as defined in section 8030.4(f) of the Code.

Note: Authority cited: Section 8007, Business and Professions Code. Reference: Sections 8025, 8025.1 and 8030, Business and Professions Code.