1 Plaintiff: Gregory Thompson 2. Witness: Alice Baxter Defense 1: William Hopkins Defense 2: Pamela Smith 5 б WARMUP The record should reflect who is 8 MR. THOMPSON: 9 present for this deposition. Present today we have the 10 witness, Alice Baxter. Thank you for coming today, ma'am. 11 I / will state my appearance for the record at 12 I am Gregory Thompson, attorney for the 13 this time. plaintiff in this case. 14 Counsel, why don't you / state your 15 appearances for the record at this time. 16 17 MR. HOPKINS: Yes, thank you. William Hopkins, attorney for the defendant, Olive Garden restaurant. 18 MS. SMITH: Good morning. I am / Pamela Smith, 19 attorney for the defendant, Five Star Cleaning Service. 20 MR. THOMPSON: All right. Thank you. 21 22 Before we begin with the questioning this morning, is there anything // that we need to put on the 23 24 record? 25 MR. HOPKINS: No, I don't think so. I do have

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    questions, but I will wait my turn.
                          Oh, yes, / I understand. I meant
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           MR. THOMPSON:
    before we started.
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           MS. SMITH: I don't have anything before the
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    questioning, other than to see if the witness has any
    questions of / us before we begin.
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           THE WITNESS: No, I don't. I just came because of
    the subpoena.
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           MS. SMITH:
                       That's right. Mr. Thompson subpoenaed
    you today for the purpose of / taking your deposition, but
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    I believe we will probably all have a few questions for you
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    due to the litigation between
    Mr. Sinclair and the \underline{/} Olive Garden.
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           THE WITNESS: All right.
           MR. THOMPSON: Well, if there is no objection, then
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    let's go ahead and start.
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           MR. HOPKINS: Yes, that's fine.
           MS. SMITH: The witness has been already
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    sworn; / is that correct?
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           MR. HOPKINS: Yes.
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                       EXAMINATION
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           BY MR. THOMPSON: Q. Good morning, ma'am.
                                                         Would
    you please state your name for the record.
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           Α.
                 Alice Baxter.
                 Ma'am, we are here today for the / purposes of
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           Q.
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    taking your deposition regarding the case of Mr. Rick
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    Sinclair vs. Olive Garden Restaurant and
    Five Star Cleaning Service.
                 I understand that.
                  I / am representing Mr. Sinclair in his
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    personal injury lawsuit, and I have some questions for
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          You have already been sworn. I will advise
    you // to please let me know if you don't understand any of
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    my questions so I can rephrase them.
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                   Do you understand?
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           Α.
                 Yes.
                 Do you have / any questions before we begin?
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           Ο.
                 No, I don't.
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           Α.
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                 Ma'am, it is my understanding that you were
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    present at the restaurant and observed an accident on /
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    December 31, 1998; is that correct?
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           Α.
                 Yes, it is.
                 Do you remember what time you arrived at the
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           Ο.
    restaurant that evening?
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                 I believe we / got there about 5:00 o'clock.
    It might have been a little bit earlier than that, but we
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    were supposed to meet there at about
    5:00. /
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    Plaintiff: Gregory Thompson
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    Witness: Alice Baxter
    Defense 1: William Hopkins
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    Defense 2: Pamela Smith
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    BEGIN EXAM
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           BY MR. THOMPSON: Q. Were you meeting friends or
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    family?
                 Yes, I was meeting a group of friends there to
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    celebrate the holidays.
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                 When you arrived at the restaurant, / did you
    see any of your group already there?
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           Α.
                 Yes, I did. They were seated at a table and I
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    joined them right away.
                 Where / were you sitting?
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           Q.
                 They have a big dining room, and then in the
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           Α.
    back there is a section that is kind of separate. I
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    believe / they reserve it for private parties and functions
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    like that. There were plenty of people there that evening,
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    so they seated us back there.
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                 Is // that room separated by walls, or why do
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    you say it is another room?
                 You walk through the dining room, and then
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- 1 there are stairs / that lead to the other room.
- Q. Do you recall approximately how many stairs --
- 3 | well, first, let me ask you this: Do you step down or /
- 4 | step up to this other room?
- 5 A. Oh, I am sorry. The stairs lead up to the
- 6 private dining room.
- 7 Q. Do you recall how many stairs / there are?
- A. I would say there are probably at least three
- 9 or four.
- 10 MR. HOPKINS: Excuse me for interrupting.
- Did you say the stairs go up or / down into
- 12 this room?
- 13 THE WITNESS: You step up into the room.
- 14 MR. HOPKINS: Thank you.
- BY MR. THOMPSON: Q. Now, do you remember the
- 16 accident that occurred on that evening?
- 17 | A. Yes, I / do.
- 18 Q. Tell us what you remember happening.
- 19 A. Well, I remember being there talking to
- 20 friends when I heard this extremely loud crashing sound.
- Q. What did / you do then?
- 22 A. I looked to see what had happened.
- 23 | Q. And what did you observe?
- A. I saw that a waiter had fallen on the stairs /
- 25 and there were a couple people on the floor.

1 Q. How many people did you see on the floor, do 2 you recall?

- A. Well, I remember there // was the waiter, and then either two or three other people that were with him.
- Q. Were they all on the stairs or where did you / observe these other people?
- A. They were all piled on top of each other. I subsequently determined the waiter was more on the stairs. The other / people were down on the floor of the bigger dining room.
  - Q. What transpired after that?
- A. Initially, I was rather shocked and didn't believe what just / transpired. My friends got up immediately and hurried over to see what had happened. I felt really embarrassed for the people involved.
  - Q. What do you / mean you felt embarrassed?

    MR. HOPKINS: Objection. Nonresponsive.
- MS. SMITH: I join in the objection. I object that
  it is irrelevant how the witness felt.
  - MR. THOMPSON: Your objections are noted / for the record.
  - MR. HOPKINS: That's fine. The record should reflect that all objections are deemed reserved until time of trial.
- MS. SMITH: Can we have a stipulation to / that

effect? 1 2 MR. THOMPSON: Yes, I so stipulate. 3 MR. HOPKINS: No problem. So stipulated. 4 BY MR. THOMPSON: Q. Mrs. Baxter, what did you do 5 after the accident? Α. We waited a few minutes, and / then just tried 6 7 to see if we could do something to help. 8 When you say a few minutes, are you sure it Q. wasn't a few // seconds? 9 10 MR. HOPKINS: I object. Leading. BY MR. THOMPSON: O. Do you know how long it was 11 after the accident before you got up from your table? 12 13 Well, it was really / pretty quickly. I mean, 14 I heard the sound and noticed the people on the floor, and then I would say it was probably 30 15 16 seconds / before we got up. What distance from your table were the stairs? 17 Q. My best estimate would be ten feet. 18 Α. 19 Well, that's all we can ask / for is your best Q. If you look around this room, do you see 20 estimate. 21 something that's approximately the same distance? 22 The plant in the corner. / Α. 23 24 25

1 2 START TYPING 3 You are pointing to the ficus BY MR. THOMPSON: Q. 4 tree? б Yes, that's about how far the stairs would be from where I am sitting here. MS. SMITH: Counsel, I would / propose to stipulate 8 that the distance is approximately 20 feet. Thank you. 10 MR. THOMPSON: MR. HOPKINS: So stipulated. 11 12 BY MR. THOMPSON: Q. Now, Mrs. Baxter, how long had you been seated at the / table before the accident 13 14 happened? I would say maybe about 15 minutes. 15 Α. Had you placed your order for dinner yet? 16 Ο. 17 Oh, no. We were all / just talking and Α. visiting with each other. I hadn't seen some of these 18 people in a long time, so we were just enjoying the 19 20 company. // Subsequent to the waiter falling, did you have 21 any conversations with any of the people on the floor? 22 Yes, I did. I asked everyone if / they were 23 Α. 24 okay. Who did you specifically address? 2.5 Q.

- A. Actually, the lady with the red hair is the one I spoke to first. I asked her / if she was okay, and then I began to assist her in standing upright.
  - Q. Who else did you speak with at that moment?
  - A. Well, after / the lady got up, I saw that the man underneath her wasn't awake. I believe he apparently slipped on the stairs and hit his head. /
- 8 MS. SMITH: Objection. Conclusion and speculation.
  - BY MR. THOMPSON: Q. Why do you believe that Mr. Sinclair slipped on the stairs?

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- 11 A. I eventually saw that there was some kind of 12 liquid / or fluid on the stairs. I just assumed that he 13 slipped.
  - MS. SMITH: Objection. Assumes facts not in evidence. Move to strike the answer.
  - BY MR. THOMPSON: Q. Mrs. Baxter, when / you walked up the steps to join your friends, did you happen to notice anything on the steps at that time?
    - A. No. I don't remember / seeing anything, but I don't remember really looking at all the steps.
  - Q. Don't you usually look at steps before you walk on them?
- A. Not always. // If I know where I am going, I don't always pay attention to that. I was

25 probably more focused on seeing my friends.

Q. Did you / notice anything unusual about the stairs when you approached them? 3 Afterwards, I did notice that they were very bright. They looked like they were perhaps / new or

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something.

- MR. THOMPSON: Mr. Hopkins, I need just a few minutes to review this new discovery you brought. If you would like to begin your / examination, I can finish up later.
- 10 MR. HOPKINS: Okay. That's fine. As long as 11 counsel has no objection.
- MS. SMITH: That's fine. No objection. 12

## EXAMINATION

- BY MR. HOPKINS: Q. Ma'am, just to refresh your / memory, I represent Olive Garden. I just have a few questions for you.
- 17 Had you been to that Olive Garden prior to that evening? 18
- Definitely. / It is close to my home, so I 19 Α. 20 have been there on many occasions.
- When you were there previously, had you ever 21 Ο. been seated in / that back dining area that you labeled the 22 private party section? 23
  - Actually, I was trying to recall that. I Α. don't remember that I ever had, / but it is possible.

- 1 Whenever you have a larger party, they put you back there.
- 2 I have been there for birthdays before, so I am // sure
- 3 that I was seated there before.

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- Q. Presently here today, though, you don't remember using those stairs prior to that evening?
- A. I am positive that / I have, I just can't specifically remember when.
- Q. Mrs. Baxter, you testified the stairs appeared new. Did they look different in some particular way?
  - A. No, / I meant that they appeared really clean and shiny. They didn't look different like some new type of equipment. That's not what I meant. The / stairs were just clean and bright.
- Q. During the time that you had been seated at your table, did you notice anybody having trouble with the / steps?
  - A. You mean just that night?
  - Q. While you were in the restaurant.
  - A. No, nothing stands out in my memory.
- Q. Maybe I should ask you a / foundational
  question first. Do you remember seeing anybody using the
  stairs before the accident?
- A. Sure. There were people seated next to us, and then waiters / were bringing drinks to them.
  - Q. Did you personally observe waiters serving

- 1 drinks to the people around you?
- 2 A. Yes, I did.

- Q. Did you order something to / drink yourself?
- A. Yes, I did.
- Q. Did you have any alcoholic beverages while you were there?
  - A. I ordered a glass of wine, and the waiter also // brought me a glass of water at the same time.
  - Q. I wanted to clarify something with you. I believe you were previously interviewed by some / investigators; is that correct?
  - A. Yes, I was interviewed. I don't know who it was that was asking me questions, but I believe they were from / the insurance company.
  - Q. Does the name Patrick York sound familiar to you?
    - A. Not really. It was a tall man with glasses.
    - Q. Well, anyway, in a / prior interview you were asked if you had observed anything on the stairs when you approached that evening. Your answer was that you thought you / had seen something shiny, perhaps water. Do you remember that?
  - A. I don't believe I said it quite that way. I responded the stairs were very / bright. I don't remember any water on them.

- Q. You didn't witness anybody spilling any beverages on the stairs, did you?
  - A. No, I didn't.

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- Q. You testified / today that you observed a man unconscious on the floor. Did you attempt to speak with him?
- 7 A. No, he wasn't really able to talk.
  - Q. Did / you try to speak to Mr. Sinclair?
- 9 A. No. I was helping the woman up. I just
  10 noticed that he was laying there. It looked like // he had
  11 hit his head.
  - Q. Okay. Without guessing what possibly could have happened to him, can you tell us if you actually observed Mr. Sinclair / prior to the alleged accident?
  - A. I heard a sound. I shifted my attention and looked over. They were all on the floor.
- Q. You didn't personally / witness how they ended up on the ground?
- 19 A. They must have fallen, that's all I can 20 imagine.
- Q. My question, though, did you witness how they / fell?
- A. Not personally. I know the waiter was serving at the table next to us, and then he departed down the stairs. The next thing / I heard was the fall.

- Q. Did you see the waiter prior to the alleged accident?
  - A. Yes, he was serving our table and the table next / to us.

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- Q. Did you have any conversation with him after the accident?
  - A. No. Like I said, I was busy helping the taller woman. There were / other people there who were helping other people. The waiter was getting up and picking up his tray and stuff.
  - Q. When you talked to the / waiter after the accident, did he say anything about the accident?

MS. SMITH: Objection. Assumes facts not in evidence. She testified that she didn't speak to the // waiter after the accident.

MR. HOPKINS: I believe the testimony was that she did speak to him while she was helping the woman. Perhaps I misunderstood, but -- /

MR. THOMPSON: We can have the record read if you want, but I think you are mistaken.

THE WITNESS: I didn't speak to him until after the paramedics were / there.

BY MR. HOPKINS: Q. How long after the accident was it that you spoke to the waiter?

A. I talked to him after the paramedics were

1 | there when he / was serving our dinner.

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- Q. Are you saying that the waiter remained working after the fall?
- A. Yes, I believe so. He served our dinner after that, / so I guess that he was still working.
  - Q. Did you have any conversation with him regarding the accident, or was it just general conversation pertaining / to your dinner?
- A. I eventually asked him if he was okay. We had, of course, ordered our dinner first, but it was awkward. When he / served our dinner, I had to ask how he was feeling. I was just worried about him.
- 13 MR: THOMPSON: Objection. Irrelevant. Move to 14 strike that part of / the answer.
- BY MR. HOPKINS: Q. Do you remember the waiter's name?
- 17 A. Yes, I do. His name is Steve.
- 18 Q. What was your discussion with Steve after the 19 accident?
- A. I // asked him if he was okay. He told me that he fell on the stairs because they were slippery.
- MS. SMITH: Objection. Hearsay.
  - MR. THOMPSON: Well, this is a / deposition. I'm sure the record will reflect your objection.
  - BY MR. HOPKINS: Q. Did Steve describe how he

allegedly slipped on the stairs? 1 2 MS. SMITH: Objection. Hearsay. 3 BY MR. HOPKINS: Q. You can answer the / question, 4 Mrs. Baxter. 5 Α. He said that they had been polished that morning and were extra slippery that night. 6 MR. HOPKINS: Nothing further at this time. 7 8 MS. SMITH: I have / a few questions, but did you 9 want to continue with your examination? 10 No. Please proceed. MR. THOMPSON: That's fine. 11 EXAMINATION 12 Q. Good morning, Mrs. Baxter. BY MS. SMITH: 13 Good morning. I am / the attorney for the maintenance 14 service in this litigation. I have a couple questions for 15 you, if you don't mind, ma'am. 16 17 Okay. Certainly. Α. You just / testified the waiter at Olive 18 Ο. Garden related to you the stairway had been freshly 19 20 polished that morning. Do you remember if that's verbatim 21 what he / told you, or whether it was possibly something different? 22 Steve told me the steps were very slippery. 23 Α. 24 He started down the stairs. The next thing / he 25 remembered, he landed on his back.

Q. Now, approximately --

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- A. Steve said that he hit the top step and his
  foot went out from under him. // As he was falling down,
  he lost control of his serving tray. It fell, hitting the
  woman with the red hair.
  - Q. Well, if I understand / your testimony correctly, you didn't actually see the accident. You just heard it?
  - A. You could characterize it that way. I heard the fall and then / the crash. It was obvious what had happened, but I don't know all the particulars.
  - Q. Did you observe Mr. Sinclair prior to the accident?
  - A. You / know, I'm not absolutely sure. He was with the party next to us, but I don't remember talking to him or anything.
  - Q. Well, I am / more asking whether you personally observed him anywhere near the stairway at the time of the accident.
- A. I don't remember seeing him walking, but

  he / landed on the ground directly underneath the woman.

  He must have been right there.
- Q. Okay. Did you see the woman prior to the alleged accident / happening?
  - A. Again, I don't really recall that. I lifted

her off the ground, however.

- Q. The fact that these people were on the ground, that's the / only way that you know that they were in the accident, right?
  - A. Yes, I guess so. I mean, I didn't see it happen, but it // did happen. I witnessed the aftermath of the accident.
  - Q. We understand that. We all appreciate your time in speaking to us. We are just trying / to get your observations and what you personally observed.
    - A. Okay. I am sorry.
      - O. No, that's okay.

MR. THOMPSON: If I may interrupt. We realize that this is / a new situation for you and that you don't have your deposition taken every day.

THE WITNESS: No, that's true.

MR. THOMPSON: Counsel is just pointing out to you / that we just need your personal observations and what you witnessed. There is no right or wrong answer, we just need what you saw. We / appreciate your patience.

BY MS. SMITH: Q. Mrs. Baxter, you don't really know what caused the accident; is that correct?

- A. That's right, not what caused it.
- Q. You don't know / if the floor was slippery from cleaning, or whether the waiter perhaps spilled some

beverages on the stairway; is that correct? 1 That's correct. 2 Α. Did you / conduct any personal investigation 3 4 into what caused this accident or how people were injured, if they were injured? 5 No, I did not. I just was / very careful in 6 Α. 7 walking out of the restaurant after Steve told me the stairs were slippery. 8 9 MS. SMITH: No further questions at this time. MR. THOMPSON: I have a // couple. 10 That's fine. 11 MR. HOPKINS: 1.2 EXAMINATION BY MR. THOMPSON: Q. Ma'am, did you communicate 13 with Mr. Sinclair, my client, after the accident? 14 15 I went to see him at the hospital, but I / Α. didn't talk to him at the restaurant. 16 When you spoke to him, did he tell you what 17 0. 18 caused the accident? MS. SMITH: Objection. Hearsay. Irrelevant what 19 20 the / plaintiff told this witness. 21 MR. HOPKINS: I join in the objection. 22 BY MR. THOMPSON: Q. Ma'am, did Mr. Sinclair say that he slipped on the stairs, or that he just stumbled / 23 24 down the stairs? Mr. Sinclair said he doesn't really remember 2.5

what happened. Did you have other discussions with him? Q. No, sir, I don't recall any. / Α. -000-